

Devine Doggies Release Form

*First I wanted want to thank you for choosing Devine Doggies.
Before your first visit to our salon, please review our Grooming Release Form
thoroughly.*

Your pet is very important to us. Devine Doggies Grooming would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible. Please sign the bottom of the form. Thank you.

Health or Medical Problems

Occasionally, grooming can expose a hidden medical problem or aggravate a current one (Like uncovering a bump under matter hair). This can occur during or after grooming. All medical expenses for veterinary care will be covered by the pet's owner upon signing this contract/ agreement.

Accidents

Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when an animal is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If Devine Doggies feels it is serious, and the owner is not on-site, Devine Doggies Grooming will seek immediate veterinary care for your pet with our neighbor, Family Pet Clinic.

Matted Coats

Animals with severely matted coats require extra attention. Mats in an animal's coat grow tight, and can ultimately damage and tear the animal's skin, which provides a breeding ground for parasite infestations. Devine Doggies will not cause serious or undue stress to your pet by dematting. Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 2-8 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There

will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment.

Cancelation

A 24-hour minimum for the cancellation of your pets grooming appointment is required. If the appointment is not cancelled and Devine Doggies arrives at the location, you will be charged a \$40.00 fee.

Pictures

I understand that Devine Doggies may take before and after pictures of my pet. They may be used on our website, Facebook or other advertising.

Cancelation

Every now and then Devine Doggies may need to cancel an appointment due to weather, road condition or equipment failure. Every effort will be made to contact you in advance and reschedule as soon as possible.

Payment

Payment is due at time of service. Returned check fee is 30.00. Future payment made by cash or credit card only.

Arrival

We will arrive as close to scheduled appointment time as possible. Mechanical difficulties, weather, traffic and pet cooperation can disrupt mobile grooming schedule. We will call and advise if the schedule changes beyond our control.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Devine Doggies to accept telephone reservations for service without additional signed contracts or written authorization. I understand that pricing is subject to change. This agreement is valid for all pets that I currently own or will own in the future. I have read, signed, and agreed to the above.

Signature _____